

INSTRUMENT REPAIRS / ACCESSORY PURCHASES

- 1. Repairs—we encourage you to get your repairs done with a company that can provide a free loaner so you do not have to go without a horn while the repair is made. Paiges Music has this service and comes to the school every Tuesday.**
 - If you call Paiges at 1 800 382 1099 by 3pm on Monday, a loaner will be here sometime Tuesday.
 - Leave your horn outside Med's office before 1st hour on Tuesday. Fill out a repair tag or write a detailed note on what needs to be fixed.
 - Include your name and phone and address.
 - **KEEP YOUR MOUTHPIECE, NECKSTRAP, ETC.**
 - Your instrument should be back in one week. They will call you to approve the repair \$.

All of this information is on a poster on the band room door.

Your directors do not repair horns. We do not have the time or the expertise.

- 2. Repairs to School Owned Instruments SHOULD BE DONE IMMEDIATELY THROUGH PAIGES. THERE IS NO NEED TO PUT IT OFF. AS SOON AS YOUR HORN NEEDS WORK—SEE MED, EXPLAIN THE PROBLEM AND GET THE OK TO SEND IT IN. It is then YOUR job to call for a loaner....not Med's. 1 800 382 1099 Tell them it is a school owned horn. Unless the damage was due to intentional neglect or vandalism, the school corporation will pay for the repair. All horns used in Marching Band should be sent in once a year for a check up/maintenance. Take turns within your section and do this during 2nd semester.**
- 3. You may choose to repair your personal horn with another company, but as of now Paiges is the only company that visits the school every week and provides free loaners.**
- 4. Reeds, oil, mouthpieces and accessories can be purchased anywhere. Once again we recommend Paiges Music due to their free delivery to the school. Call them at 1800 382 1099 or visit their website, www.paigesmusic.com and order your items pre paid with a credit card and their salesman will deliver the product on the following Wednesday morning with no delivery or shipping charge. We recommend Lavoz and Vandoren reeds only.**

You can now “order online” at Paiges. Reeds, mouthpieces, etc

- 5. In recent years we have seen a tremendous surge in the amount of low level, imported, knock off copy horns available on ebay, at wholesale clubs, discount chain stores, etc. 9 out of 10 times these instruments do not play well, are difficult, if not impossible to repair and have an inferior tone quality. Please check with your directors before buying an instrument. We will not tell you where to buy a horn, but we will tell you if the “brand” is inferior.**

We (Bob, Rusty and Josh) get absolutely no “kick back” from Paiges.